

SWILA 2019

Schedule



A note on sessions: This year, we are offering two of each session to give you more opportunities to hear from our fantastic presenters.

Mingling and Refreshments: 9:00-9:20

You are probably thinking that you will slip in right at 9:19, in time to get a back row seat but not be the last one there. Really, that is a bad idea. Often, your best mentors are your peers, and this is a time for you to connect. Come, get a snack and we will introduce you to new friends!

Welcome & Update: What 's Up at ILA, Kate Lovan 9:20-9:30

We are doing things (important things) and we want you to know about them.

SESSION 1: 9:30-10:00

Diffusing Confrontations: A Practical Guide

Sgt. Adam Nielsen, Boise Police Department

As library staff, we've all experienced confrontations with angry or distressed customers. Sgt. Adam Nielsen with the Boise Police Department will share best practices for safely de-escalating these situations using verbal and non-verbal cues. Attendees will leave feeling better prepared to resolve difficult conversations and encounters in the library.

Design Thinking, What the Huckleberry Is It?

Tammy Hawley-House, Continuing Education Consultant, and Dylan Baker, Broadband Consultant, Idaho Commission for Libraries

Have you been wondering what design thinking is all about? Join us for a quick tour of design thinking methods and how libraries can use them to solve community-based problems. Presenters will introduce design thinking techniques to address a common conference-related problem: "How can I find time to implement a cool idea when I return from a conference?" Attendees will leave with an overview of design thinking and strategies for putting ideas learned at conferences into action at their library.

Celebrating Ann Joslin and 41 Years of Service to the Library Community.

Herding Cats: Library Program Planning & Management

Kate Lovan, Director, Middleton Public Library

How do you plan for space, crowd control and engagement for programs ranging from story time to huge events? How do you build in contingency plans and margin for the inevitable surprises? We all love planning content, but these factors will make or break your event. Bring a program idea- we will map it from beginning to end, and you will leave ready to knock it out!

SESSION 2: 10:40-11:40

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Legislative Lunch: 11:40-12:30

Advocating for libraries and other ideals that we hold dear can be dispiriting in our current political context. Some might wonder how our local legislators can do what they do, even in the face of considerable and constant opposition. Our mystery legislator does just that! Come and find out how they do it!

SESSION 3: 12:30-1:30

Judging Books by their Covers: Creating Displays That Entice Readers

Laura DeLaney, Co-Owner, Rediscovered Books

Looking for something beyond the same-old book display? Laura DeLaney, co-owner of Rediscovered Books, will share best practices and strategies for creating eye-catching displays that spark conversations. No artistic skills required.

SWILA 2019: Celebrating Ann Joslin and 41 Years of Service to the Library Community.

Creating a Welcoming and Inclusive Library Experience

Amy Vecchione, Associate Professor and Head of Emerging Technology and Experiential Learning, Albertsons Library, Boise State University

Library staff are constantly looking for information needs, and identifying ways that we can meet those needs, in our community. How do we serve the unique needs of our communities with inclusive excellence? In this presentation attendees gain practical suggestions on ways to meet the needs of diverse users. Attendees will learn about initiatives on the Boise State University campus around building competencies in diversity and inclusion.

Let's Talk About Reading! Answer Questions and Engage Parents!

Margo Healy, Education Consultant & BPL Board & Foundation Member

As Library people, we are pretty passionate about reading. That doesn't mean that everyone comes in ready to explain how parents can help their children learn to read, and foster a love of reading, too. In this presentation participants will learn about reading acquisition, and craft short conversations that they can have

SESSION 4: 1:40-2:40

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NETWORKING EVENT 3:00-5:00 PM



Come and celebrate Ann Joslin and 41 years of service to the library community! The event will take place at Kate Lovan and Alex Oden's home (off Collister, in Boise), and will include light food and beverages, some of which will be of the adult variety.

Directions will be sent to registered SWILA attendees, and those who register separately for the networking event using the ILA website.

Co-hosted by Gretchen Casseroti and Mary DeWalt